



TOWN OF EAST HAMPTON

159 Pantigo Road
East Hampton, New York 11937

Essential Human Services for Town Residents During the COVID-19 Crisis As of April 25, 2020

The Town of East Hampton's Human Services Department provides assistance and essential services to Seniors as well as other community members in need.

The Department operates Monday through Friday from 8 am – 4 pm at their offices at 128 Springs Fireplace Road, East Hampton.

Those in need of assistance should call Human Services at 631.329.6939

Prepared Meals for Seniors 60+

The Town's Senior Nutrition Program continues to prepare well-balanced nutritious meals for Town residents' aged 60 and over. Upon request, five frozen meals along with oatmeal, fresh fruit and tea bags are being distributed to Seniors. These meals are being delivered directly to the Seniors' homes by the Town's Human Services staff. Please call Human Services to arrange.

For the health and safety of Seniors and Town staff, please note that curbside pickup has been suspended.

Weekly Wellness Calls for Seniors 60+

Once a week, the Town's Human Services staff personally checks in with over 500 Seniors. These phone calls serve as wellness checks and to ascertain if residents are in need of assistance. If Seniors or those with special needs wish to receive a weekly phone call, they should call Human Services and request to be added to the list. If a Senior is feeling socially isolated, a daily wellness call can be made as well.

Free Delivery of Essentials for Seniors 60+

For residents' aged 60 and over, Town staff and/or local volunteers are available to pick up and deliver free of charge -- groceries, prescriptions and other essentials -- from local merchants who accept pre-paid phone orders.

To avail yourself of this service, we ask that you:

- Step 1: Call Human Services to receive a delivery window
- Step 2: Place the order with the local merchant
- Step 3: Confirm with Human Services that the order was placed and is available for pick-up

Please note that this service is available Monday-Friday from 9am to 3pm.

Special Needs Accommodations

Town residents with special needs, for example those that are wheelchair bound, are on dialysis or receive oxygen therapy, should speak to Human Services staff if they need special accommodations.

Assistance for Spanish Speakers

The Town's Bi-lingual Case Manager, Liliana Rodriguez, can provide information and assistance in both English and Spanish.

Referrals/Coordination

A critical component of the services being offered include referral to and coordination with many local organizations/agencies throughout the Town including but not limited to the local food pantries, Meals on Wheels, our school social workers, Family Service League, Most Holy Trinity Outreach, Eleanor Whitmore Early Childhood Center, OLA, and The Retreat.