



# **TOWN OF EAST HAMPTON**

## **Wireless Infrastructure**

### **Poll Comments**



Comments or suggestions

Comments or suggestions

I am a physician and see our current lack of wireless service in Springs and NW Woods as a public safety issue that must be fixed immediately. Whichever option can be implemented quickly and safely is what should be used. We can't call 9-1-1 in most areas of SPG and NWW currently. There was a terrible accident in SPG on 8/14 but I couldn't call it in until I was closer to my house due to the pitiful service! Please fix this ASAP!!!!

Please get it done! This is dangerous and stressful!

I rely on my cell phone for ALL communication and if I need a 911 call I'm afraid I'll not be able to get a signal. I cannot even send a text message most of the time and in the summer it's impossible. A disgrace and absolutely ridiculous

We badly need more cell signal for safety/emergency communication/work

We need to have improved coverage. I have no coverage on 201 Neck Path with any provider.

Do something about the cell service in town. Girl Scout camp is a good site as is the current one off Fort Pond Rd. Find a way to get the service on the Fire Station tower vs taking down

Springs is in desperate need of better cell service. I'm all for the proposed site.

Someone's going to die or suffer catastrophic loss due to no cell or emergency services communication

Must get this done ASAP as more people are working from home. Need better service at Main Beach.

It is absurd that there is such poor coverage in May areas of the town in this day and age

For now use the pole at the fire house!

It's a matter of life and death get us really cell phones coverage

need better connection

Use existing facility at Springs Fire Department. It's been there for years and I don't understand why it's not being used. Quit the politics and get this done.

Please expedite better wireless service asap

Thank you - this is critical

Adequate mobile service and network coverage is required for an effective emergency response system (including an airport). Additionally, it's required for business connectivity. While I understand the "not in my backyard" concerns, (I live in springs and I'll see this tower every day) our hamlet is not the quaint village it was in the 1600s. Reliable infrastructure including sufficient wireless coverage and a functional airport are must haves as our town grows and evolves. Put an antenna at the airport in an area/route where you don't want traffic coming in. Clear it with the FAA, solve two problems at once.

Get it done.

Never seemed to be a problem before the population explosion

Let's use pre-existing structures for emergency communications.

Level of service in EHT is getting worse every month. Ridiculous this should be so hard, local government has totally failed the population. No where we go is service this bad and it has deteriorated dramatically with population growth of recent years. Doing nothing is no answer.

give us a cellphone tower in each town or turn on the cellphone tower at springs fire department. its already up, please just turn it on. the service is horrible out here and workers need it.

We NEED service!!!!

please for the love of god, do SOMETHING! ANYTHING! i run my business from home and can't make a phone call. I live in the Springs and can't get a signal to save myself anywhere in my neighborhood. This is the 21st century and I moved out from Brooklyn to East Hampton to enjoy my home which we purchased 5 years ago. We pay taxes in East Hampton and want to build our business here, but the lack of cell phone service will make running a business totally impossible.

Also - and this is much more important. My next door neighbor passed away while trying to call 911 and could not get a signal. I found her dead in her bathroom the next day, it was an avoidable tragedy if she could only have called for help. Lives are at risk! I was with the police for 4 hours that day and they had to come inside my house and use my WIFI b/c they had no cell service. It's totally unacceptable! How many more lives must be lost to this horrific lack of coverage? You are putting your constituents lives in danger by not acting right away. Thank you for your consideration.

We need better cell service for emergency purposes. I have a heart condition and we need cell service to communicate with our doctors.

please stop this madness, and get cell service in Springs. It's dangerous and a lawsuit ready to happen....

It is a major Safety concern that's there is no cell service in springs , medical , accidents etc must be done!

Springs needs service now

**Comments or suggestions**

Hurry! We have no cell service! If we have no phone and need 911 , we cannot call!!! Springs location, no cell service!!!!

We need better service

Better connection, Springs needs a tower

And there is an existing tower at the fire station it's paid for please just turn it on

Or city people can just go back home, that would work too!

Emergency situations are crucial for proper wireless!!!

Prefer use of existing structures with safety of people and environment a priority from fall or exposure

Most people have wi-fi internet in their homes. This allows for multiple ways to communicate. This is an option that should not be overlooked.

Springs should not have a new tower installed. The Town government should work to activate the tower that was installed and paid for in 2015 at the Springs Firehouse!

When it comes to 5g follow the precautionary principle: take preventive action in the face of uncertainty; shift the burden of proof to the proponents of an activity; explore a wide range of alternatives to possibly harmful actions; and increase public awareness and participation in decision making.

180 feet tower in Spring is ridiculous and unfair to the residents of that area. Several smaller cell facilities can be place around the Springs and have the same results with much less impact on the Community. I understand this is more expensive for the cell company and more work for the Town of EH but would have the best results for the Town and it's residents. The Town of EH can do better then this. Please take the time and effort to make the right decision on this matter. Thank you

I am against a cell tower on Lincoln Ave or any other residential area. The town needs to find alternate solutions, which may include building a series of smaller less intrusive towers afar from residential properties to alleviate any cell issues brought forward by concerned citizens. Thank you.

I am against a cell tower on Lincoln Ave or any other residential area. The town needs to find alternate solutions, which may include building a series of smaller less intrusive towers afar from residential properties to alleviate any cell issues brought forward by concerned citizens. Thank you.

I do not agree with the way the town is handling this. Put it at the fire department or Girl Scout camp. It is insane to push it in such a modest neighborhood so densely populated.

Why not fiber optics??? Why isn't the safer, faster, healthier option available to EH when the infrastructure is here? Wifi/5G are proven to make pathogens to more virulent, opening calcium channel blockers and effectively lower people's immune systems. Nevermind, the link to childhood cancers. We've already had a cancer cluster at the high school so why risk it again? 100% against 5G in Springs. Fiber is the way to go.

If a tower can be erected somewhere that it doesn't impact local residents, I fully support it. I believe there in one in Springs that is being considered on a 6 acre parcel. If it is in the center, away from houses, and not an eyesore like the one on Middle Line Highway, I would support that, as it seems like it is relatively far away from houses compared to other options that may exist. Would it be possible to place one by the more commercial areas near the dump or Bistrions where there aren't many residences either?

Temporary one can be put at SFD, and existing tower can have adjustments made so it can be put to proper use.

wireless towers are eyesores and should be placed in places like fire departments or municipal parks like the dog park in springs or the the fields behind balsam farm or amber waves. . especially important is use of pre-cleared land with roads to the site- like a fire house or court house or farm field. NOT IN A RESIDENTIAL AREA. HOW ABOUT A CEMETERY? so many are worried about the wind farms and their impact on the sea floor, how about being as concerned and put these towers at the dump?

I do not want a cell phone tower in my backyard, obstructing the landscapes that make Springs so distinct. Part of the country living experience is to disconnect. People need to just deal with the spotty cell service.

No 5 G it is hazardous to our health

These are known health threats. We lived without them before. If someone cant chit chat for a few minutes they can go back upisland. Protection of our rural character should take precedence over convenience.

Lots of options listed for type of pole and no questions asked about location of pole. People should have been asked if it is ok to put up a pole in a residential neighborhood, in a location where children play regularly.

Please do not install 5G near residents, this is absurd. There are many studies showing the harmful effects of it. Please see Robert Kennedy's website for peer reviewed studies.

Importantly is how this will impact our health safety and all local pets, birds , wildlife and nature

Please put in cell service to Springs ASAP. Please do NOT allow 5G in the TOEH

I Do not comply with temporary placement of tower I live in Clearwater.

Please explore the most up to date technologies with the least impact on the environment, health and neighborhood aesthetics.

Don't put cell towers in East Hampton

Health come first.

**Comments or suggestions**

No cell tower on my street: it's easy for the board members to pick this location because I don't live here. Value of our homes will plummet and the health risks are unknown.
I am strongly against the construction of any new cell towers because of the effect on the environment and residents quality of life. TOEH is a place where you would come to escape the overwhelming pressure of modern society and stepping back 50 years to a hideaway lifestyle. TOEH is about the only place left on Long Island that is still like this. I would like to keep it that way.
Please don't waste time, money, and more years on the Lincoln/Crandall tower that will result in another lawsuit and the tower being taken down. Too close to existing houses in a dense residential neighborhood. I don't live anywhere near there, and I still think it's a bad idea.
I found this survey's choices for answers too limited and unclear. Not really sure that this survey asks questions which reflect how I truly feel.
While communications are very important, the health and protection of the citizens living in the vicinity of these installation is more important. People must be protected from EMFS.
Do not install 5G until more evidence says it is safe for animals and humans!
Thankyou for asking. I am not-at all happy about being exposed to electromagnetic pollution constantly - And its not fair that natural environmental are exposed .
Small wi-fi emergency only phones could be installed on existing poles and structures here and there in all neighborhoods that have poor cell phone service. Wi-fi boosters can be town-installed and town-owned in areas which have poor wi-fi capacity.
Do not put cell towers in local residential communities
Find another location...to many people Live here...unsafe and unhealthy plus a huge eyesore
There are other options than the one proposed. Please seriously look at them...the tower at Springs fire dept...and at the EH dump. Or out in Montauk..on federal property. Not in middle of middle class working family residences.
I don't know much about the tech side of this but what I do know is: We have very poor service -We are always concerned that in case of emergency ie: fire, safety, health issues that we will not be able to communicate. -Poor service affects my children's studies for school -It affects our work communication  Hoping there is a solution soon.
5G is unacceptable, the health hazards have been studied and peer reviewed to be harmful.
Signal drops out @ Clearwater Beach. Also at corner Cedar St & NW Rd. Near 114. Signals dependably absent.
There are still many questions to be answered. Has an environmental study been made ? Have other alternatives been studied ? How was the land acquired with what funds ?
Please find a better solution. Putting an 185' tower in these woods seems like a very rushed decision. It's a beautiful area and would be a major eye soar and the health risks are unknown. Who are the main proponents of this cell phone tower? Why can't we turn on the existing tower at the fire department or figure out a better solution which isn't disruptive to a beautiful piece of land in a residential neighborhood.
I wouldn't want to see the 5g or any additional poles. It is not necessary. If residents want they should install boosters in their own homes. Residents are worried for their health. All of the hamlets within east Hampton were meant for relaxation and rest. do not make it like NYC.
I'm concerned about 5G
We have great leadership in our town. This should not be a difficult decision. Listen to the wishes of the people and find the technology and location to satisfy the needs. Thank you for your efforts.
Highly prefer the "tree" cell tower. We need to make this happen. This community is unsafe with service so terrible. Our children are enrolled in school here and we love our community but long term we would love from the area due to how difficult it is to communicate with the very connected world. That this is still a debate is a detriment to this community.
I'm extremely concerned about the health impacts of 5G
Just to have it done as soon as possible. It's dangerous especially now that we have more full time residents with many devices eating up power. I can't even be 20 ft from my house on my property in Springs without losing my wifi. Not happy.
Just to have it done as soon as possible. It's dangerous especially now that we have more full time residents with many devices eating up power. I can't even be 20 ft from my house on my property in Springs without losing my wifi. Not happy.
As a person whose property had 2 of the monster pseg utility poles installed against my will, I just want any solution to not visually or health-wise negatively effect a residential area. Allowing those poles to be installed on totally residential streets was a very serious error and showed a total lack of attention by the local governments. This type of error will hopefully not be repeated. Keep any solution within an already industrial area. Also, I recently got very lost at night, alone, in the tangle of unknown, unlit streets in Springs without the ability to bring up any maps or call family. Very, very frightening.

**Comments or suggestions**

Putting a cell tower in a residential area is the single most horrific and irresponsible thing any government official could do!

Putting a cell tower in a residential area is the single most horrific and irresponsible thing any government official could do!

The safety of our Town residents and visitors should be the primary concern. The ability to communicate and access 911 during an emergency is very important in all areas of the Town.

Something needs to be done! I work in a dangerous field for work. If I can not get through to my customers or my office or 911 it could mean life or death. Service is horrid in TOEH

We don't need 5G, we were doing just fine with LTE until a year ago when it stopped working for some reason.

Needs to be done sooner rather than later

Glad you are doing the survey!

Thanks for soliciting input from the community. Not an easy task here to keep everyone happy. We love the beauty of where we live but desperately need the connectivity to be able to sustain living here. Tough situation. Could municipal or town buildings not house some of these antennas? Does it have to be one giant one or could the load be spread out over more smaller possibilities?

Towers should be on commercial/industrial properties without homes in close proximity. Nobody should have to look at a tower in their backyard.

open the Firehouse tower in springs for gods sake and stop Kris Kelly and his brother from interfering in this. it's been there for years and it's a good spot. no one wants this new location. listen to the people of springs!

Coverage is needed in low-response locations

The Town Board deserves respect for addressing connectivity all around Town. To call the Town Board members what some people said this past meeting is unacceptable. I would say that if the Board did not care about helping Springs residents have access to connectivity, that would be a problem. Since the Town Board CARES about all Town residents, the Board is addressing connectivity and safety for ALL TOWN RESIDENTS.

Please finally put a cell tower for residential cell service in Northern Springs. Perhaps it doesn't have to be 150-185 ft does it? Won't 100 ft work? Perhaps 2 100 ft towers at Girl Scout Camp and at Springs Fire Dept would do the job?

We need better cell service! This is 2021 and we all rely on it for our entire life as well As safety!

I would favor installing antennas on existing structures. In the case of the Springs, if a tower is necessary for emergency communications I would urge that it be located on Camp Blue Bay property.

Hurry up and do it before more people die waiting for EMS!!

Reasonable sized/shape antennas on existing structures are virtually unoffensive and should be much cheaper. I always wondered why there wasn't one on the tower on Napeague, for example

You literally can not make a single call or text anymore. It's like a third world country. I can't speak to doctors or my daughters school or family or work! I also am worried about needing to call an ambulance for my family members and not being able to get through.

without having additional info it doesn't seem out of reason to outfit the TOEH with hidden and camo structures to get signal throughout The Springs and TOEH. No one wants to see the towers of course.. but the lack of signal is safety issue

Turn on the existing mono pole tower at the Springs FD. The visual appearance has been accepted by the resident ospreys! Come on EH get off the pot and make it happen!!

there is no acceptable service on the coast emergency route stephen's hands and part of 27

All constructed poles like the new one behind the new firehouse on Old Northwest should be owned by the town and all the major carriers should be there paying rent to the town plus used for emergency services. The idea of ATT or Verizon etc individually erecting a tower/pole is ridiculous. It is so hard to approve a location once approved it MUST get maximum benefit to the town.

We definitely need improvement-

We need better service

I don't understand the Springs FD tower issue. It's been there for my entire 6 years living full time. They keep saying it has to come down, yet it's still there. Why not take executive action and use it while a deeper dive into these other options can be conducted?

Since 5G range seems to be only 1500 ft., utility poles are the logical solution if PSEG agrees with the idea.

I do not have enough information to know whether antennas on existing structures will work as well as a tower.

We need cell phone service

Love the tree 🌲 tower idea and/or cells on existing structures. Don't understand the health risks yet.

Comments or suggestions
We need better service but not at the expense of health issues
Listen to the communities directly facing the the impact. People outside of the visual and danger impact zone shouldn't be talking.
It is unacceptable for any 150'+ tower in a residential area. This survey should have been circulated long ago and definitely before any possibility of a temporary tower in Springs. Perhaps the ploy is to sweep up votes for Fall election and use cell communications as the draw. Egregious and unacceptable.
The cell equipment should not in any way impact historic structures, or degrade the views of the natural environment
PLEASE PLEASE GET THIS ACTIVATED ASAP
I would just like to be able to make a phone call in my own home without the call dropping especially if an emergency . And be able to make a call on the Napeque stretch
In addition to potential health effects, if 5G requires trees to be cut down in order for the signal to reach homes, that is a non-starter.
TOEH ought to legislate placement of a communications structure on the 70 acres of the girl scout camp property - condemn one building lot and place the structure there, without harming any occupied neighborhood.
The proposed pole in SPG is absolutely ridiculous. There is an existing pole at SPG fire house. The town needs to actually WORK with them to get the necessary approvals needed. Why build something else when this is already in place. Collaborate with the firehouse and work together to get the necessary approvals and get the necessary equipment. Ridiculous that this has gotten this far. Shows the town is incompetent and just frankly unwilling to do the right thing. I don't even live in SPG and can see how ridiculous this is.
type of pole is irrelevant....location is everything.
Lack of service in my area is a hindrance to my work .Despite this I believe we should only put towers/ antennas on existing structures
There has to be a better way than putting up ugly industrial towers in scenic vistas
Just activate the existing tower at the Springs Firehouse--it makes total sense. If I had to call 911 for an emergency, i could not get the call out--I would have to walk 2 blocks away to get service. This is a community health emergency, like, in the context of a pandemic.
Having additional/better wire service should be a priority in a town like EH. The fact that you can't get reliable service in places like the Town Police parking lot and much of the TOEH is disconcerting at best.
The land that the old Sammons cable antenna was located on might be a location to consider. Also Hick Island in Accabonac if it were concealed in a tree type antenna.
n/a
We need cell service. It is dangerous that our roads and homes do not have this.It is time to join the modern world.
Protect the Crandall - Norfolk Woodlands / Turn on the Springs FD Tower
As you know wireless is a relative term. It is important to distinguish wireless devices on a bandwidth basis. Cellphone towers are towers because they rely upon radio wavelengths that require them. However it is possible to use mesh networks in which an individual home receives a signal and passes it on to another home. The Town should investigate mesh networks. Secondly the Town should look in more depth as to how cellphones are used. When they are used in the home and the home is equipped with high bandwidth WiFi there is no need to use an external cellphone tower to make a call. So the Town might survey how many people know how to do this. When they are in their cars you might just look at locations along major roads and shopping areas. In other words there are two types of cellphone use-- mobile and fixed, and there maybe two types of solutions, the fixed one not requiring a cellphone tower at all. Lastly the cellphone companies should be required to discuss how they connect up their towers. Is that being done using fiber or tower wireless to tower? And how many simultaneous users can they support? Because often bad cellphone reception has more to do with capacity than location. Finally the Town needs to go fiber to the home and fiber to public WiFi. Ubiquitous public WiFi can reduce the need for cellphone networks since much of what is done on a cellphone while mobile is internet based inquiry.
This is an urgent health and safety issue as well as a work-related issue. It must be addressed immediately.
Locations for cell towers
1 - Solar field old Dump off Accabonac Highway, 2 - Brooks Farm Eastside drive off of neck path 3 - Cross Highway old Gun Club Pitts 4 - Stoney hill woods 5 - girl-scout camp 6 - middle of gardeners bay 7 - gardeners island 8 - Clearwater beach park for the residence of Clearwater beach safety

**Comments or suggestions**

Thank you for putting out a survey

Why can't the "Springs Cell Tower" be put on SCWA pump Station on/in or around Red Dirt Rd and Acabonac Rd!? There is hundreds of acres of woods. The Lincoln Ave Pit is a HOLE! There will be no cell service there !

Go somewhere no one is affected

Charge non residents and visitors more to use wireless. Find a way to give incentives for FT TOEh residents and Business Owners for wireless expenses.

Charge non residents and visitors more to use wireless. Find a way to give incentives for FT TOEh residents and Business Owners for wireless expenses.

Let's get some wireless going here in Clearwater. What's wrong with the tower at the Springs Firehouse?

We have a place in the village around the corner from Mary's Marvelous and both we and our neighbors have to go out to the street to get reliable cell phone signals sometimes. When the weather is nice, it's just an inconvenience, but when it's rainy or cold, it's really a problem.

Re: Alleged 5G hazards/"Fall Zone", etc: "Concerns have been raised" about all kinds of baseless stuff--that doesn't mean it should get equal consideration to proven facts. Springs NIMBYs believe in nothing except "it was better in the old days" and will always oppose progress and common sense.

I especially dislike the clearly fake tree -type towers that poorly conceal the equipment and would be happy to see a functional

We could use less hysteria on this topic. We all need our phones, and it is a problem that north springs and other areas have very poor coverage. It I'm an be dangerous, and it is certainly inconvenient for residents and visitors. More smaller antennae, concealed, and spread out in the underserved areas would be a more palatable solution than the big tower at the fire department.

We need wireless services

There is no perfect plan, only plans that residents will object to less. The speed of rollout on this matter takes precedence over consensus, which will never happen anyways. I would rather the town operate the existing fire-station tower and be fined every single day than continue to operate haphazardly without emergency service.

It's such an issue for me....I'm in my 60's..... It makes me feel incredibly vulnerable when I'm out. More often than not i have no cell service.

It's such an issue for me....I'm in my 60's..... It makes me feel incredibly vulnerable when I'm out. More often than not i have no cell service.

Cell towers are harmless. Anyone who disagrees likely failed basic chemistry in high school and shouldn't be allowed to drive or vote

We need internet service ASAP for our first responders and the safety of our community. Enough of the not in my backyard mentality.

Get us. The service ASAP

East Hampton has to do something NOW to improve service. It is 2021 and a complete nightmare that East Hampton is operating as if it is 2000. This situation is not safe and the community NEEDS connectivity. Enough whining about aesthetics (they aren't that bad) and overcrowding (East Hampton has been overcrowded for decades and, if it is to be addressed, it should not be through deficient infrastructure that is a public safety risk).

We need better cell service desperately.

We need better cell service desperately.

We need a cell tower in Springs. #1 for First Responders and #2 for General Use.

It is extremely dangerous not to have working cell service in the springs

We should review our options for WiMax for residence. The ability to provide 5G by the municipality, and charge homeowners based in their property values for SFR and rental amount of Multi tenant, billed as part of the annual tax bill pro-rated to the value of the property. Non-residents can purchase access cards from local merchants for day/week/month access. Basically, access to data is no less an infrastructure as water, sewage, gas and roads as acknowledged by the President in the proposed infrastructure Bill for 2021.

Please go forward with the Crandel Ave location ASAP

Please install, way too long overdue.

Please improve cell coverage for our town! We live in Springs and the coverage is essentially non-existent. It is a safety issue, not just a convenience. We recently missed a fire alarm from our home while we were driving through the no-coverage zone. Luckily it was a false alarm.

I am supportive of all efforts to improve cellular service, if not make it EXCEPTIONAL, in the entirety of the Town of East Hampton. I find the lack of connectivity to be a major safety concern for everyone. If I do not have power in my house (which, for the record, was cut just yesterday for 7 hours and again this morning for an hour and is not an unusual occurrence), I do not have the ability to communicate with anyone, let alone PSEG. While I live in Northwest, I support the Springs tower, and I hope that Northwest and the rest of East Hampton Township will also get FULL coverage (and not just adequate coverage). Thank you for doing this poll, and for committing to the safety of the residents of East Hampton.

**Comments or suggestions**

We need service now. This is a major safety concern and our town reps have a responsibility to set this right.

Northwest Woods has no coverage at all.

Improve cell service NOW

This is a critical life safety issue that needs to be addressed immediately. We need new towers / antennas now, regardless of their appearance. They can always be replaced in the future as more discreet technology becomes available.

The fact that the TB are only addressing this 2021 an election year speaks volumes to the TB total lack of regard towards public safety. These are issues that should have been resolved years ago or do you have to check with Chris and David Kelly first!

It's an Emergency

For our safety we need service NOW. Cell service is a must in today's society, we don't have hard wired phone service anymore and continued good cell service is a functional must in our everyday lives. Make it happen quickly in EH

Democracy rules. Public safety over 'aesthetics'.

We are residents of Settlers's Landing for over 30 years. The cell service here has constantly ranged from very poor to non existent  
It is well past time to establish reasonably reliable service. Widespread cellular communications have been available for over 40 years. Alleged health concerns are simply unfounded.

Lack of connectivity is a major quality of life issue. It creates both safety risks and reduces personal and business effectiveness. It is shocking how bad wireless availability is in the East Hampton area.

I travel from Sag to Springs 5 days a week, and most of my commute is LTE and one to no bars. It makes using Waze and other map apps useless. I can't get calls or messages, or make them. Breaking down and not being able to call for help, or god forbid having an accident is a real concern.

We need better service now.

We need service here. It's a life threatening issue in the event of an emergency

Build the tower in Springs that is proposed as soon as possible. Ignore the NIMBY objections.

I think it just depends where the non-concealed tower would be installed, but I think we need better cell service in East Hampton

Improve cell reception at any cost and by any means

Better service is imperative throughout the town.

need much better coverage including for emergencies, so the aesthetics is very secondary

Need much better 5G and cell coverage ASAP

We need cell service in the event on an emergency. As a resident of East Hampton and a tax payer, I need to know that if I need to call 911 on my cell for me or a loved one that I will be connected to a health professional and that no one will die alone unnecessarily.

East Hampton Town has a duty to look after the health and safety of its taxpayers. Any attempt to restrict cell service in East Hampton Town has potential civil and criminal liability issues for the town to consider.

This is long overdue. Please install ASAP

We need cell service for emergency purposes. This is 2021. The roads are desolate at night and there's absolutely no service. This is a safety issue.

This entire year, I drove my 3 year old child 15 minutes each way from our home in the Northwest Woods of East Hampton to his preschool in Wainscott. That was one hour a day I was in the car for drop off and pick ups and there is no cell service that entire route.

There was the minor inconvenience of not being able to, say, place phone calls to make use of that hour. But more pressingly, every day I feared, "what happens if we get into an accident on this route?" We would be stranded. As everyone knows, it is also pitch black on those North roads of East Hampton after sunset. To not have cell service on these dark, twisty roads is a dire matter of public safety.

Please - we need service in the Springs!

Turn on the Springs tower

It is INSANE how bad the cell service is!!!! Shame on the NIMBY residents!!!

Cell signal in the Springs is long overdue. It's a hazard when someone has a car accident and can't call for help. Not to mention when Optimum's lousy WiFi goes out, we have no means of communication at home whatsoever. In this day and age, that's unacceptable.



## Comments or suggestions

Please improve wireless service as soon as possible! It is a safety hazard and a blocker to productivity and full-time living in the area!

We desperately need improved cell signals in Springs. I am supportive of any of the contemplated types of towers. I'm so disappointed by members of the community feigning environmental or health concerns when all they are thinking of is theoretical decreases in property value. We can be strong stewards of the environment while still being able to make emergency calls in the car. There's an open lot on Bull Pasture directly behind my residence and I welcome a cell tower there. In fact, when I hiked up Killington in VT last year I was happily surprised by a cell tower at the summit. It did nothing to negatively impact my experience in nature. I look forward to seeing one near me soon as a reminder that I am in fact connected to the rest of the world and that my loved ones can reach me when they need me.

Better coverage is urgent and critical! No evidence exists linking 5G to health concerns. Let the Federal and State governments squelch this Facebook-style fear mongering false rumor.

Thank you for asking! Poor coverage has been a concern.

I live in Sagaponack where there is hardly any service and my office is in Bridgehampton, where monopoles have recently been installed- most notably near the train station and the signal has been dramatically improved with an innocuous structure. When I travel and work (as a real estate broker)!in wainscott, East hampton- from the Village to NW, Springs to Montauk, I have virtually no cell signal nor GPS/Waze access. It's a bit scary. Surely there is a way to provide service whether the tree-looking pole or the mono pole or on existing structures and not have to desecrate the woods or the scenery.

Town needs to emphasize scientific proof that there is nothing to fear

We in the 21st c, we must keep up on get heads out of thr mud

There is a safety concern that impacts emergency services, particularly with an aging population that needs to take priority over the nebulous "environmental impact" arguments. The service in Springs is so spotty that the risk of not being able to contact fire/EMT providers is a very real threat to the safety of the hamlet.

Please listen to the deafening silence of the majority on this issue - & let the Springs Fire Department use their pole as well

Improved cell service is required. There are too many dead zones, including outside of Springs School, that pose severe risks in cases of emergency.

We need cell towers this is the 20th century get with the program

Let an antenna go on the springs firehouse pole as planned

We need better wireless coverage ASAP!

We need better wireless coverage ASAP!

wireless service coverage has been a problem for years in EH, especially in the NW, it really needs to be resolved, the terrain is hilly which makes it more challenging

Please don't listen to a handful of NIMBY complaints when cell service is so badly needed.

Raising the idea of health effects from 5G tech in this survey is absolutely irresponsible of the town. There is ZERO evidence for this. Town leaders ought to be doing their homework and educating the public without that sort of stupid scare-mongering.

Cell phone coverage is not a luxury. It is a necessity.

Stop listening to the vocal minority of residents that are against improving cell service in the town.

the lack of cell service is a health issue - people will die trying to reach 911

You want me to be here all year and pay my taxes? Then I need to be able to work. This means having a reliable phone and internet connection (Optimum is not reliable). I lost a multi million \$\$ deal because of a lack of connectivity. I get that there are environmental concerns and landscaping consideration and they should be addressed but none of them are unique to EH and many towns that are protective of their environment have excellent cell coverage. Take for example, Hallstatt, Austria - this is a world cultural heritage protected by UNESCO with A LOT of tourists in the middle of the Alps in a country where the Green Party is government. 5-bar 5G coverage everywhere. If they can do it, why can't we?

We need service to work!!

We need 100% reliable service in EH. Period.

The lack of town wide cell service is absurd in this day and age. The amount of needless driving around to get back in to range should be enough to conceive the town board to act and make coverage available everywhere. I'd offer my backyard but the cell service is good here.

Please just find any solution that brings our community into the 21st century ASAP

It is vitally important to our community have good reliable cell service in as much of the town as is geographically feasible

good reliable cellular service in all of EH is no longer an option - with the next pandemic or crisis our homes and our children must be properly connected

**Comments or suggestions**

Old tech has towers at amagansett fire house and the old ITT tower(s) in napeague. My home down in the dunes is too low- service goes over us. Climbing to upper floor helps somewhat. So our area is between the two antennae with poor coverage for voice and data.  
We should place mini cells on top of utility poles.  
This is a major safety issue- we dropped the landline as telephone company no longer had powered lines rather only voip which losses function in power outage. We are now 100% cellular. We lose critical service especially when seasonally the town is flooded w kids who must update their social media.

Aside from it being nearly impossible to use my cell phone for work, should I ever need to call for an emergency good luck. It's shameful the way it is. If no one wants to see poles or are afraid of the health effects let them turn in their phones- not going to happen. Just put up the tower, let'em scream and then forget about it. There are bigger problems out here then worrying about where a tower is or what it looks like.

We need cell service for safety

Cell service is pretty much nonexistent around here if I had an emergency I would not be able to call 911

Bring back/ make the Springs Fire Dept cell tower operational!!!!

Bring back/ make the Springs Fire Dept cell tower operational!!!!

Build the towers NOW!

Cell service is practically non existent. In addition to necessity for work it is not safe to be unconnected in event of emergencies. Let's make as attractive as possible but move forward quickly. The health issues are so overblown and field by conspiracy theorists.

Let's fix this issue before someone dies.

Service needs to be improved by the use of the most cost effective measures. The Town government also needs to curb the kind of development that is resulting in the stress on town infrastructure. In the mean time, however, we need reliable cell service and connectivity now!

Lack of reliable service is a safety issue

Please get us cell service!

Please get us cell service!

We need service in Springs. But we also need to make sure we don't repeat the disaster that is the Firehouse tower, and protect our ever diminishing natural land.

However it is done. It NEEDS to be done. The paucity of cell service makes it dangerous to live and work in EH. Imagine not being able to call emergency services after an accident or injury on the road. Imagine not being able to call for help in an emergency while hiking in the woods.

people are stupid. Please get us better cell service!

No one will be happy where you put cell towers but it is a need. Please improve cell service.

Fast track this critical communications upgrade

Cell service in the Springs is horrible, this is a safety concern as well as serious impact to work and children remote schooling. Aesthetic concerns and "NIMBY" should not override the need for reliable service in all of East Hampton.

First concern is dead spots with regard to public safety.

The Springs Fire Dept already has a tower and should be used, also St. Peters Chapel is ready to have a hidden tower installed and would be a great help

Just get it done

Absurd that one of the richest communities in the universe has such dreadful cell phone service, particularly since cell phones have become an essential part of day-to-day existence.

We have no cellular service anywhere on our property in Springs. When we bought our house, the internet service provider stood us up on the day of closing because they could not reach us on our cell phones to confirm the appointment. They were not able to send anyone out for several days. During that time we had no way to be in contact with anyone without leaving the neighborhood and driving somewhere to find cellular service. That is ludicrous in this day and age. If we lose power in a storm or the wired service goes down we will again be without the ability to communicate. I understand people's concerns about where the towers will be placed but someone will be unhappy wherever they go. Should some tragedy occur that could have been avoided with good cellular service then everyone will be upset. Thank you for addressing these difficult issues.

I feel like we live in a third world country instead of one of the most affluent areas of the US. People can't believe me when I tell them to call my landline which I have to have, instead of my cell phone. Please bring us into the 21st Century and improve our safety and lives.

We need cell tower coverage for safety.

If the Girl scout camp is the selected site who gets the revenue income?

**Comments or suggestions**

Broader use of public and non-public buildings. Use of electrical poles in neighborhoods would alleviate 'unsightliness'.
There is an overriding and urgent need for proper cell service in springs and throughout TOEH. It is a matter of life and death to some who might need to call 911 and not have a signal. Do your jobs and get us proper service.
Without using my wifi, I am unable to make or receive cellular calls from my home.
We need this service and would appreciate your leadership in making this happen promptly.
If someone dies in an accident or due to illness because of poor or non-existent cell phone service, I think people are blocking good wireless phone service should be held responsible in court.
East Hampton and its businesses and residents are likely losing revenue due to incredibly poor cell service. For an area so resource-rich, it's an embarrassment to not have solved this problem by now. And the longer we wait, the worse our lack of bandwidth becomes. It's unacceptable. On half the calls to or from my home, I need to walk onto the front yard, and even half of those drop. And Lord forbid my wife and I have a Zoom call at the same time. The connection is unstable and your boss and/or client deems you unprofessional. I understand the NIMBY problem, but what happens when somebody has a heart attack and can't connect to 911? Get the carriers to pay those half dozen near a new installation a nuisance fee. BTW, anyone complaining who lives near a firehouse does not have much standing in my opinion regarding NIMBY. Your real estate was priced accordingly.
While I appreciate the concern and level of detail in this survey, the very premise is ridiculous: that building wireless infrastructure is optional. It's not optional; we NEED better WiFi in EH and that need is increasing as time goes on. Anyone who is against ALL options is standing in the way of progress.
We need cell service. It is a priority even if it is annoying to some.
Just do it! Service here is worse than any other places I've lived, including foreign countries. Shame on us.
use springs fire department now and then figure out what to do later
We need better coverage especially that we have so many new full time people living here
Church towers should be considered in options.
Church towers should be considered in options.
Church towers should be considered in options.
Better wireless service is very important to a lot of people and should be prioritized by the town. The voices of a small vocal group who oppose should not prevail over the majority who rely on it.
Looks like poll was constructed to support pre-conceived outcomes. Please advise as to where poll results will be recorded.
Offer Money to affected residents near proposed new tower, it may help to change sentiment.
Would only delay 5G
We must have reliable cell service here, not only for personal & business use but more importantly for emergency use. It's unacceptable to be unable to contact help in the event of an emergency.
Please get this done; the situation in our area is so dangerous because if there are emergencies (medical, fire, lost children or animals) or car accidents, there is no way to communicate these situations.
I NEED A CELL TOWER IN THE SPRINGS ASAP
We need effective wireless communication networks.
Almost no coverage at home.
Connectivity equals safety - it's a necessity for us. The concerns seem contrived.
The health and safety of our community are the priorities. We can not shunt aside those issues for "visuals." Do what you can to make them visually appealing. However, the priority is to get the wireless signal strong in and out of one's home, no matter where they might live in the vicinity. Lives and livelihoods are at stake. Thank you.
I live at the end of Springs Fireplace Rd and have 3 small children. When power/Wifi goes out I cannot make a call. In an emergency we cannot call 911. THIS IS AN EMERGENCY. Is it going to take someone dying in Springs for the town to realize that. Someone is going to take issue with whatever option is proposed. It is your job to stick to your guns and make this happen for the great good - for our children, seniors, and all those most vulnerable. Or else wire the neighbor for old fashion land lines that don't require power / internet.
If my internet goes out at home I lose all connection to the outside world. It's a major concern as I have health issues and cannot call for help if there is no internet service. We need to have cell phone signal as a basic need.
We need stronger WiFi and wireless connectivity in our area. It's important especially with so many people working remotely for school and work. Right now we are heading back to a covid spike. It's only a matter of time until we are all remote again and the internet connection has to be great!
The placement on town owned land in springs is excellent and needed immediately. Majority of residents are in favor. The land was a sand pit. It was not forest land
Thanks for doing this survey. Getting good cell service out here is critical. My neighbor died last year, and without having a personal cell service booster which I pay for, I would not be able to call the police or 911. This is very scary and is critical for the town to address.

**Comments or suggestions**

Need cell service bad, EMS and service workers need to communicate, this is the 21st century. Need bandwidth here now

We need better telecom infrastructure, the fact this is even a poll is ridiculous.

This is a safety issue. We have friends who hit a deer late night and had to wait over an hour for someone else to come by who could then drive to a place with a signal to call for help. If he's been seriously injured he could have bled to death/sustained permanent harm.

Along with a second lane on 27, one needs cell signal for health and safety. Get it done ASAP!

We need cell service in Springs. Which should be monitored.

I STRONGLY encourage the Town to activate the communications tower at the Springs Fire Department.

Proper cell service that approaches that of a first world country is a basic necessity and we are grossly underserved especially in the Springs.

the current cellphone service in east hampton feels archaic.

For structure type, whatever provides the best coverage is my first choice. We need this asap. Not having cell service is a bit crazy in 2021.

Connectivity is critical. It is an embarrassment given the demographics of the community

Get better service. I feel  
Like I'm living in the 1950's

A lot of our community doesn't have a land line. I got rid of my land line because I didn't want another bill. I'm considering getting it back I want to be able to call 911 and have service.

The complete lack of network coverage especially in the Hamlet of Springs is adversely effecting the way we can live and work in the area. It's paramount, given today's remote and mobile environment, to give this area the ability to be connected.

Don't so a poll, just build it. This is far more important than a handful of residents with weak Nimby complaints. Enough is enough, it's utterly embarrassing. EH has worse cel service than almost everywhere I have ever been. West Virginia, Idaho, Wyoming, Nevada, south jersey pine barrens, NH, Vermont, Maine, Pocono mountains, etc etc etc. And what is EH's tax base vs ALL of those others???? Shameful

Reliable, good wireless cell coverage is a matter of safety and work/daily quality of life. Town residents should not be allowed to choose aesthetics over quality of life / safety of other residents. We trust that the most reasonable and aesthetically pleasing option will be selected, but residents holding the town back from upgrading its wireless infrastructure impacts everyone else's quality of life and productivity.

Just fix the service!

Build the tower! Or turn on the firehouse

Being able to reach someone in an emergency is my prime concern.

Better service is needed for emergencies! It's bad enough we're so remote from the closest hospital.

I live in Springs & have poor cell phone connection. Two years ago after fracturing my femur on Gerard point I was unable to reach emergency service at the nearby springs FD. Fortunately friends & people on the beach moved me to a car to get help. If I could have stood up I could see the tower at the FD. Two months later I was able to return home after multiple surgeries.

Improved cell coverage should be a high priority. Coverage and connectivity is currently abysmal. I think all kinds of antenna are acceptable, and I would like the town to move faster to approve options for carriers to install as soon as possible.

Our wireless situation is unsafe. If i get in a car accident and cant call for help, who do I sue?

It's so incredibly unsafe in northwest harbor to allow there to be no cell reception when it's so easily possible. I worry about my toddler son when we go for walks / go to the beach, how do we call emergency services if we needed to?

We need better seevice

We NEED cell service in springs! So dangerous especially because the school cannot make an emergency call when they need to evacuate the building.

The sooner the better. We've kicked this can around for too long.

**Comments or suggestions**

Looking at only cellular(5g) is not adequate. Broadband internet service goes hand in hand with cellular. The current isp provider, Optimum, is inadequate. There are apps which run on our cell phones which use our WiFi connections when they are available, and the mobile cell connection when they are not. For example, my dog gps device(whistle). If my dog somehow gets out of the yard, and I get out of range of my home WiFi, the app can only track over AT&T, or if Verizon, a hot spot on my phone.

My check of "bell tower" in a previous question, is because any wireless vendor can make the wireless equipment look unobtrusive and pleasing to the eye. Your example above looks like a choice which you want rejected, photoshopped maybe?

Finally, the Town should allow for various vendors to sell their services. This would promote competition and ensure the vendor will keep up with technology improvements.

Sstatements that the pandemic caused the current inadequacies in service are false.

I had a timeshare at the old Gurney's, and it was almost non-existent. I moved to Montauk year round in 2010, and worked from home full time since then. Calls dropping and access outages were already common.

We need wireless service ASAP, it is a matter of public safety to have communication

SAFETY SAFETY SAFETY! GIVE US PHONE SERVICE N O W !

Better coverage

We desperately need cell towers until satellite communication is available. Its ridiculous that the service is poor to non existent... everyone knows where the many dead spots are, shame on us for living in the last century.

We need coverage immediately. This is unacceptable in this community for so many reasons. Feels like a third world country and truly NIMBYism. Please, truly begging you, make this happen!

We need cell reception

Springs needs service. It will save lives.

Not having wireless signal is a safety concern and I will hold the town responsible if an emergency happens and I cannot get help.

Install quickly.

In addition to the "third world" inconvenience it is dangerous to lack reliable cell service.

We need better service now

5G towers are going up in all areas of the US and other countries. If we limit these towers here, the residents would be exposed when they go outside of the area so don't understand the concern.

Anything that allows for better safety.

This should've been done a long time ago the service is terrible in this town

fix this. there is no coverage on the beach. In an emergency, someone could die.

The public should know that the 911 Center at Cedar Street uses wireless phone service to reach First responders with backup notification for Fire and EMS dispatch, also not just receiving calls, but sending text and mapping of calls as well, for Sag Harbor, Springs, Amagansett, East Hampton and Montauk. Corrected service is a need not a luxury. This topic is key. Thanks,

We need better overall coverage.

Being able to reach anyone in a health crisis/emergency is imperative. Enough with NIMBY, this is really important!

If it's an emergency then why not help the towers that are in place get these options and let them put it up

turn on the springs fire department tower please. stop thinking about bringing more money for the town to increase your own salaries and pleasing rich people at the expense of locals. Turn on the tower as SFD and let the fire department improve the communications in springs.

We must prioritize the health and well-being of our children.

No tower

Towers should be in non residential areas!

Put it on the existing tower on the Springs Fire Department

If Town Government gets involved in 5 G we will never get it

The wireless service in this area is spotty. everyone must choose between esthetic's and functionality

We absolutely need better communication. We have no possible way of reaching someone in an emergency.

**Comments or suggestions**

Cell and data service are horrific in most areas, any improvement would be greatly appreciated.

I am sorry to say this survey is for a election ad

My elderly family lives in EH full time and sometimes i can't check on them when i depart seasonally because their cell service is poor and unpredictable. Cell service also helps in monitoring their electronic medication dispensers - i get a txt when they don't take their meds at the proper time, .. i don't always get timely notifications so i can call and make sure they are safe and taking their scheduled medications. Technology is helping our seniors and EH technology is still 'Senior'. There is nothing Historically notable to preserve in this case. ... I understand eyesores and appreciate that - I like the creative ideas in this survey. Let's do this!!

Install the towers. We need them working because cell service here is worse than in third world countries. Pathetic. I'm in real estate and can't conduct business.

It is dangerous in case of emergency that we cannot dial 911 particularly in our home.

The current cell phone service is dangerous and unacceptable

Do not focus on the present focus on the future needs- multiple small towers rather than a small number of big ones

No more studies, no more wasted tax dollars. ACTION now, before lives are lost. I bet the service providers could tell you exactly where the system needs to be improved, how to do it and how much they would pay to get that improved service.

Those who perished in 911 called their loved ones during that terrible crisis and in E Hampton we can't call ours if we're in a car accident, hit a deer at night, are lost without GPS, checking in our children if they are late coming home from school .....it's time to accept modern advances as a means of safety and communication in this town!

There needs to be better service! People rely on their cell phones, and in case of emergency there is no other way to communicate.

Improve wireless service in Springs

We are substantially underserved regrading wireless service it is an issue in a modern world and now even a safety issue. We need full coverage ASAP.

It is appalling to me how bad service is in East Hampton. I entirely rely on calls over wifi at home and can't leave the house without the call dropping. Better service is a very high priority for many residents.

We need cell service!

Our cell phone is non existent in Clearwater! We had Verizon and now T-Mobile and it's still is horrible! I worry about an emergency with my children who have an issues and could not get though at all I also have an elderly parent and can't get in touch with her either due to lack of coverage.

Our cell phone is non existent in Clearwater! We had Verizon and now T-Mobile and it's still is horrible! I worry about an emergency with my children who have an issues and could not get though at all I also have an elderly parent and can't get in touch with her either due to lack of coverage.

Our cell phone is non existent in Clearwater! We had Verizon and now T-Mobile and it's still is horrible! I worry about an emergency with my children who have an issues and could not get though at all I also have an elderly parent and can't get in touch with her either due to lack of coverage.

We need better cell phone service in the Springs

Springs needs service now, turn on the Existing tower at the fire department!

Get it done now!! If identifying yourself is optional, people can do the survey many times and the squeaky wheels will be heard over the silent majority. Is this survey simply to keep those that are close to the chosen land a chance to nimby? Make it real or it won't matter. Names should be required and addresses. They can then not be published with the data, but at least you keep the data from being corrupted.

The insanity of proposing a mammoth pole for cellular reception in a quiet wooded residential area of Springs is so nuts and ill-conceived, it almost threatens my own sanity and high blood pressure condition.

Our sevice is almost non existent. with 2 providers in our household :T Mobil and AT&T. It not only annoying but seriously dangerous at this time of social development and structure. Every emergency service depend on it now days. Before we had pay phones every where, which is not the case now. Even then it was not perfect for emergencies but it was what was available then. Life goes on and we developed many safety features and they are supposed to work if they exist. Cell phone is not a luxury anymore it is a life line, not to mention we need it to work for a living. It is ashame when in case of emergency my relatives were able to reach me in Tokyo when i was at that time but could not reach my husband in East Hampton. We have a landline but he was out of the house all day and it was very important and needed immediate attention. In Adirondack mountains in upstate NY 2 people died during MINOR car accident at night because they had working cell phones but no service. There was a lawsuit , now i think they have service. Do we have to lose lives to get it!

good luck. Having poor cell connections raises risks of it's own.

It is crucial to have reliable service.

If I am in any kind of trouble , health or other wise, I have no way to communicate to anyone for help with my Iphone.

With the increase of people here in EH and Springs also creates a greater strain on the limited system that we have.....It becomes an IMPOSSIBLE situation..

We know there are probably health implications .....If we begin participating in all of these studies we will never go forward to improving the service.....when Jeff Bezos gives us his satellite system , when ??? maybe we won't be having these discussions nor need too.....In the meantime lets hook up where we can and get some service so there will be no DANGER to anyone needing to communicate for HELP or otherwise.....

BE BRAVE DECISION MAKERS ..... make a decision to go forward , MAKE IT WORK !!!!!!!!

**Comments or suggestions**

There is a new tower at corner of Stephen Hands Path and Cedar ST. But there is no Verizon equipment in service there. Please get Verizon to provide service! We have virtually no cell service in Northwest Woods.

I am less concerned about aesthetics than I am about functionality. Regarding health concerns, until we know more, I would assume it is better not to have these facilities in close proximity to residences or on top of buildings where people work

Location should be in business areas - not residential areas. Maybe near electric utility towers?

Please install a well-placed tower to cover the Northwest Woods. A tower that accommodates all service providers (Verizon, AT&T, etc.)

Overall the cell service is poor, this issue needs to be addressed

I saw a serious accident involving a collision with a deer and could not use my cell phone to seek emergency assistance. If we are in an accident or face an unexpected health problem, we would like the security of knowing we could obtain help.

Honestly, in the 10 years we've owned in East Hampton the wireless service has declined to a crisis level. There are huge patches with no service, including around our home. It's a safety issue and a major equity issue as more people rely on wireless for all their service. The broadband is terrible near us, and we never have cell phones as back-up when our VOIP phone goes out. And we have to drive so far to get service, where even in the village it's been unreliable this summer.

We certainly need better cell service but there are multiple options that do not require sacrificing woodlands and peoples immediate surroundings.

We need a solution to the poor cellular coverage desperately.

I had a house in a small area in the Berkshires previously. A man fell and died because his phone wouldn't connect. Now they have excellent cellular service. This is a safety issue up here.

There are various- and competing- allegations about NIMBY and, inevitably, charges of favoring some carriers over others and it would be helpful if as close to total transparency were possible

We desperately need cell phone service in our area of Springs. In the meantime, I pay for an expensive landline.

We need the tower. Ignore the dissenters

The lack of reliable cell service in TOEH is a public safety emergency. It needs to be fixed ASAP.

Lack of reliable cell service is dangerous. I wonder if there have been any deaths attributable to poor cell and WiFi service. My husband and I are older and need to be able reach emergency services both at home and when we traveling around the area I also need wireless connectivity for our work. The situation is untenable

Improving wireless coverage is critical. It is a safety issue as well as important for commerce.

The lack of cell service in this town poses a safety risk to all of us. I live in the Village close to Wainscott. Our service is bad. When my father was dying, I couldn't easily speak to the hospice people because they were driving (so no service) and I have bad service in my house. It was a bad situation. Please provide us with a tower near Wainscott. You could put it near the train tracks on Buckskill or on Stephens Hand Path. Thanks!

The lack of cell service throughout the TOEH is awful and is a death waiting to happen because of it.

We need cell service in the Springs. It is imperative that we be able to make calls in cases of medical emergencies, fire and simple daily life/work. It's absurd and shameful that our ability to make calls is so limited.

I think the radiation health concerns are a 1990's issue. But I am willing to be educated.

in most of the northwest we get zero to spotty cell service. For instance, zero service the entire length of Old Northwest road and half of Swamp Road. Just an example.

Use the tower at Springs Fire Dept.

Please don't use the pit.

My suggestion is that we turn on the existing tower at Springs Fire Department. Would that not be the most cost effective option?!

Get it done--we need wireless service in Springs

Omg just do it already. Seems to me a good idea to use the tower at the springs fire department

Installation of 24/7 working/reliable communication structure is URGENTLY NEEDED NOW in NON-WORKING COVERAGE AREAS (e.g.Springs where I live).EMERGENCY ability to call & get help DOES NOT EXIST, apart from day to day impossibility of communication.

Residential/personal SAFETY concerns TRUMP what tower "looks like." Cover it up with a Christmas tree but GET IT DONE NOW!!! My car broke down in remote area Springs several weeks ago; there was no cell service available. I had NO CHOICE but to walk to local Springs Store (past Louse Pt. on left) & they kindly let me use their land line. FOUR hours later I received help. This was a non-emergency in terms of LIFE OR DEATH.

ARE YOU KIDDING ME? FIX THIS NOW before a tragic accident occurs which is most certainly will.

**Comments or suggestions**

Please. Better connectivity is a matter of life and death.

I can't believe we are still debating this issue. We need service, and a few towers is a small price to pay! Jeez!!!

The reality is that we all rely on cell service and something must be done -- this NIMBY stuff needs to stop. I live less than 2 blocks from the proposed site and I'm in support of anything that will improve service.

get the tower up

I depend on cell service for my company. I'm an electrician and without good cell service, I am not able to conduct my business as I should. It is a really big problem for me and i need, and all other business owners who travel around need, a solution fast. It's not ok that I don't have service in most places.

Additional wireless towers are much needed in our town and I support these efforts completely.

We need cell service. The opposition you're seeing seems to be the very vocal "NIMBY's". The school doesn't have service, the fire department, etc. It's 2021 and we need connectivity.

Been here my entire life. Recent years cell phone service is terrible. My phone is useless between may-sept. Now that people aren't leaving its worse. Cant make phone calls or do anything with my phone. Not even an emergency call. Not safe.

I think at this point the lack of cell service is becoming a safety concern. My mother is getting older, and when she goes out to walk her small dog I know that if she were to fall she would not have cell service to call me. It's very worrisome. I also think there are instances where people drive drunk because they don't have enough service to call themselves a cab. Of course we don't want to harm the ascetics but safety needs to come first.

It seems to me given the variety of choices there should be a solution, particularly one that can incorporate a concealed antenna of some type. We all want our natural environment to be maintained, but we also live in the modern world and need to incorporate current technology to keep us safe and connected.

I really wish there was a method of using / adding to the existing tower at Springs Fire Department. It is crazy that one rich NIMBY was able to halt a much needed service.

I am very concerned that there is NO service on the Napeague stretch or on 27 in the entire hamlet of Wainscott.

Don't let the loud voices of a small few prevent us from installing towers! Safety and ability to work are of utmost importance. We need better coverage. Thank you!

Get better service

In theory placing equipment on existing structures sounds good but perhaps a dual approach with poles as well would be best for EH as not sure structures are evenly scattered throughout the town. I also urge the town to revisit the Springs Fire Dept. pole to push for service on that existing pole structure. We need better service- and reassurance that 5G is safe would not hurt. It may not convince everyone- but the best info so far on safety would be great to know. Thank you.

I consider the current lack of reliable cell and WiFi service in my community to pose significant safety concerns. As a senior citizen, the unreliability of our service is especially concerning and far outweighs any minor aesthetic objections people might have.

Stop stalling . Use the firehouse tower.  
Continued obfuscation is a Kelly Brothers disgrace!

Our cell service especially in the summer must be fixed.

This is a matter of security and ability to have a functioning communication system

I live Westwood Road in Wainscott. The cell phone service here is at times non existent. I frequently have to leave my house to make and receive call. This has to be fixed.

Please move as quickly as possible to improve our wireless service - there has been too much NIMBY with this issue

We need to do something ASAP

Good quality Cell service long overdue for Springs area including the school for safety reasons.

Clearwater area has hardly any cell service. There are no land lines by the phone company here. If the power goes out you have very little chance of getting help through optima.

The TOEH cell service is deplorable. It's akin to third world quality. And it is going to cost lives.

Springs needs a cell tower!!!!

With all the technological advances at our service, it is ludicrous that we have such poor service in Springs, and in Clearwater Beach in particular. There has to be a solution although I doubt that there is any place that will not draw criticism from some people. Most structures are not the eyesore that they are made out to be. There are people who are against ANY change and that can just not be allowed to happen.

Nowhere does the report give a timeline for action. What is the schedule?

No matter what the results are, something needs to be done to address the problem. A small number of NIMBY voices should not drown out the majority of people who want and need better coverage.

No matter what the results are, something needs to be done to address the problem. A small number of NIMBY voices should not drown out the majority of people who want and need better coverage.



**Comments or suggestions**

Wireless service in my neighborhood is extremely poor, practically non-existent. Not only is this a major inconvenience, this is a major safety concern. If there's a power outage and my landline is disabled, I have no way to call for assistance. And as it is, day-to-day, no one can reach me on my cellphone. How can this be possible in East Hampton? We pay for cell phone service but there is none here. We desperately need cell phone service via a new transmission tower in the neighborhood.

No signal on my iphone is dangerous!

The lack of connectivity in the springs is dangerous! Please improve the infrastructure!

Please get us better service in Springs. It has really become a safety issue at this point.

This is an important safety issue.

Please can we have cell service, it's 2021 and we now work from home!

We just need cell phone cel phone service. Whatever we need to do to make it happen.

Not only is this a convenience issue .... More importantly, it is a safety issue

I don't care where or what type of structure you put up. It is dangerous not to have the ability to make and receive calls. Who has to die before you fix this problem?

For my family this is an issue of safety. This past year, our internet and cellular connections were overloaded making reaching out for help nearly impossible. Luckily the one time we had to call an ambulance the call went through, but that is atypical for us. The risk of not being able to reach help because of outdated and missing infrastructure is something that should be fixed.

I love Springs and the natural beauty but it is so unsafe if there is a power outage (often disruptions) we lose our wifi and have no ability to call for help in our home. 911 calls need to be a priority. There is no service outside of our home outdoors. If there is an accident or safety issue there is no way to get help. I am a physician and need access to good service for patient care.

Good communication is a safety issue, it needs to happen. While aesthetics are important, it should not be more important than communications in the case of a fire, medical emergency or disaster. Simply put, the community needs to resolve their NIMBY stance and install a practical solution for the well being of everyone.

he service out east is ridiculous and gets worse every year instead of better. This is the present and it's time we enter it! It is of such low impact on the environment and appearance it is a no-brainer and frankly inconceivable there is a discussion about this! What about emergency services? or a loved one or child needing to communicate let alone the effect it has on business applications .. get to the PRESENT instead of the past ...

It is unacceptable that there is no WiFi service in the hamptons in year 2021 due to high capacity. Being it is a tourist attracted community, this would be an improvement that will uphold into the future.

Springs has been in limbo with little or no service, especially for emergency & first responders for years. It is downright dangerous here. In summer I have little to no service in my home & must go out on my deck & stand in 1 corner to get anything. Often I must go stand under a window near my router & sometimes call them back on my landline which I keep expressly for this purpose. I had a tech support person ask me where the heck I live one time as I was on my deck in the rain as he guided me through fixing an issue on my computer. FIX THIS NOW.

Need better communication towers Springs and Montauk and parts of Amagansett have a lot of dead areas

I found it frightening last summer after I assisted a woman out of her car, following a collision, that there was no cell service to call 911. Fortunately I am a nurse and assessed that her injuries appeared to be minimal. However, she required an ambulance because her airbag had deployed and caused abdominal pain. This was outrageous. It happened on near the East Hampton Tennis Club on Montauk Highway. There is no cell service on Dunemere Road ,Further lane,, Woods Lane to 27 as far as West as Sagaponack There WILL be a time when a near death situation will have a bad ending if 911 cannot be reached. I implore the Town to have cell towers that look like pine trees. Save lives.

Cell service is essential. NEED A COMPETITION FOR OPTIMUM-terrible service

Let's please get out of the dark ages. The inability to effectively communicate is handcuffing our community. We need to stop fearing change and embrace bettering our amazing neighborhood.

We really need cellphone service in the area,  
For safety issues, it's very frustrating that we cannot use our cellphones ,

The world is wireless. Please keep up.

The cell service in the ToEH during the summer month is horrible at best. It is difficult to conduct business calls.

I feel strongly that service needs to improve but I emphatically object to the proposal of a tower in Springs. I support the tower at the EH Police/Fire Department.

PUTTING TOWERS UP IS VERY VERY CONCERNING for many of us. Aside from the visual landscape of our beautiful town, WE already Know there will be health issues down the road. Studies have been documented. The cell companies can figure out a way to reach 911 for emergency on the road . Maybe households should all have land lines in our home as well and not just rely on cell service. PLEASE DO NOT PUT TOWERS UP IN OUR AREA. the cell companies will make money and assuming the town as well. There has to be more research and alternative ways to find another solution.

Move it to the dog park.

The location of this proposed tower needs to be considered. A towering pole in a densely populated, residential neighborhood is not right. Our town council and board need to do a little more work to get this right.

**Comments or suggestions**

This is something our community desperately needs. The service is basically non-existent in Springs, on North Main St, the Western end of Newtown Lane/Cooper Lane area, Toilsome, Most of 114, several parts of Napeague Stretch, Wainscott commercial area among others. Last summer I needed to call 911 after a wasp sting. In the midst of Tachycardia, I was attempting to call an ambulance only for it not to work (Springs off Church Lane). It took about 4 attempts. I was fine but it could mean the difference between life and death for someone else. At this point, I do not think we need to worry about aesthetics. We do need to worry about being able to reach emergency services. Given everything is wireless these days, we are beyond the point of waiting to see... We need to catch up.

this issue is starting to affect our way of living, please address promptly!

Stop the tower on Lincoln Av and let the Springs Fire District have their tower and let the church have theirs.

Please allow for better service. I had a medical emergency and couldn't speak with the dr's office. Horrible. Thank you

We desperately need wireless in this town. It is essential to daily life and much needed for emergencies!!

We need cell service in CWB

We need cell service in CWB

The paucity of cell service and the high cost of internet service are massive impediments to business operations and growth in East Hampton. Not to mention the potential life threatening reality of having to drive to Town Lane from Barnes Landing to call 911 in case of emergency!

It is literally impossible to run a business in Springs without a landline. Which at this point is available only through Optimum. One of the largest problems in on the East End is the single provider, monopoly status of Optimum.

They deliberately keep the service underserved and overstretched. The moment they come up to par with current needs, they launch a massive marketing effort. This keeps the East End permanently strained and underserved.

If the East End is to grow a robust business community, economy, and tax base, we need to attain a 21st century technology status. This means (1) a strong — or at minimum adequate — cellular service; and (2) a break on the Optimum stranglehold, for a healthy, community-needs-based competitive environment in wireless and internet services.

The Cell Service in Springs is non-existent and is to the point where it could potentially cause a major issue should there ever be a catastrophe. Nowadays most have cell phones and we, as a Town, need to move forward to help resolve this situation of no service. More and more people are getting rid of landlines and relying solely on cell service. The Town needs to adjust to this, quickly, so that in case of emergency those people can call the appropriate services. Heaven forbid there was a fire or an accident, I along with many others, would not be able to call even 911 in certain areas of Springs because of the lack of service. This is absolutely unacceptable. While I understand the worries regarding health impacts from the towers, the loss that could happen due to the non service issue needs to be taken into account as well. With more and more people moving out here, it is only natural that we need more towers or small-wireless structures to accommodate the uptick in users.

The lack of connection not only affects those looking to watch YouTube videos or play games, it affects workers on the job, parents reaching children and school-aged kids doing classwork/homework. We need these structures to continue living in the ever evolving world of electronics. The world is moving forward and becoming more reliant on tech. East Hampton Town and especially Springs, needs to keep up.

I am a life long resident of Springs, who also works in Springs and a mother to two(2) school-aged children who both attend Springs School. I can not stress enough the importance of improving the service out here. It is not an option, it is something that MUST be done. We can no long ignore this issue, or let a few control it, the lack of service needs to be fixed. And it needs to be done now, not in five(5) years.

I just found out about the springs tower and I live really close = not cool at all , you can't just spring this type of things on people without actual discussion!!

montauk andSag Harbor dont actually have wifi past 10 am most days

Common sense dictates the best options would be if you can find an area that is more commercial, (ie: in the Bistrian lot) for the equipment, or existing commercial structures, (firehouses, water towers, etc.) that can be leveraged. Otherwise I'd put it in an area that provides best service by survey and sightlines...

Need for emergency communication outweighs sight line complaints

Having had a seriously ill husband, and poor access to help when I have needed it, I strongly support whatever can be done to improve service. It is frightening to be out of touch when emergency services have been needed.

The Springs are desperate for cell service.We are way behind the times

We need to improve wireless service and with some of concealed equipment we should move asap on this

For safety issues for young adults we need a better solution then what we have

For safety issues for young adults we need a better solution then what we have

Service in the Dune Alpin area was nonexistent last year but has improve to spotty but present in the last months. It would be wonderful for it to be improved!

Cellular phones increasingly have taken the place of land line phone largely to the convinces in personal, work site and emergency calling. Currently this area restricts it use by having no service in most East Hampton areas. Remedy this shortcoming will enhance the quality of life in this area.

Need more connectivity. I put for a cell service I can't use because calls get dropped and messages fail to send. Too many people not enough service.

Comments or suggestions
get it done, get it done efficiently and quickly
The lack of coverage in Springs is dangerous in the event of an accident or emergency. I understand a viable option exists with the tower that is already installed at the firehouse.
The need for reliable emergency communication far outweighs the desire for aesthetic perfection. The lives of all Springs residents are at stake here. Please erect a cell tower asap.
Cell service along rt. 27 and the beach is a priority for me. I have children that drive/work at beach and the fact that they can't call of there is a problem images me so upset. It is also sooooo much worse now that more people are working remotely and in the summer!!!!!!
We need to be able to call police / fire department in the event of an emergency. Current service does not provide this
It is not safe to have no signal in the majority of EH. I want access to emergency services via cellular 24/7. This debate has been going on for the past 20 years with little to no improvement. It is time to bring the Hamptons up to speed, especially since so many people live here year-round now. It's dangerous to not have use of your phone when an accident happens, a deer is hit or someone is hurt. Time for cellular progress!
Why can't towers or antennas be placed by town plants and facilities? Also, I do not care if it is an antenna or tower as long as it gives us service and is done in the safest way possible. I can't even make a phone call from my mobile phone from my house where I work when out East.
Let's fix the service ASAP, it's dangerous. My power went out the other day and I had no connectivity with no wifi.
I am a Paramedic and the lack of service is dangerous, GPS sometimes doesn't work and you can't find a house or the radios don't work and you can't communicate with other first responders. Nah I got so many dead spots is not in the taxpayers best interests. The town should just make the Springs FD tower legal or temporarily legal until a permanent solution can be made. Building a new tower with taxpayer money when there is an existing tower is not the way to do this.
Need wireless connection, safety and communication are important
ODAS would be great
No signal in Hither Hills State Park - Potentially dangerous for people in the woods; Poor coverage at the intersection of the Highway and West Lake drive, calls drop
We desperately need GREAT service (not just "decent") in the entire area, but as many safety precautions as possible to minimize risks to health.
Currently, we are building in the Springs which will be our primary residence. We have been coming out there for over 20 years.
Not having cell service is a safety issues. We must improve!
We need more coverage area.
Better cell service is essential in the Springs area. It is not consistent and unreliable. Many times I need to go outside my home to get service and that can be unreliable too. Better cell service is essential to the homes in Springs!!!
Please don't install anything ugly in EH
Service needs to be improved, and I consider the appearance of the antennas/towers just as important. Nothing should be ugly, make it look the best it can. Thank you for taking this survey.
The multiple small towers seem like good options to scatter about the neighborhoods. Perhaps use the wooded areas secured by the Preservation Fund as the poles won't be such an eyesore since they could be hidden among the trees and homes might not be in a fall zone. But service is definitely needed. It's pitiful and dangerous that one cannot communicate in certain areas, particularly Northwest Woods.
Help me understand why the mono pole behind the Springs Fire Dept cannot be used? What are the underlying legal conditions that require its removal? And why can't these conditions be amended to facilitate the use of this structure?
This contains weird questions with answers that don't really fit into the multiple choice selections. I can't see how this is helpful to the town government or the citizens it represents.
Again, I have been told the tower at Spring Fire Department is all but off the table. Please figure out a way to get that decision reversed and up and running.
Wireless service that is not affected by cable or power outages is essential to my daily life and that of most people living and working in our times, especially in emergencies.
I'm more concerned about emergency-services communications than I am about cell or wifi service. Also, the reason we have poor wifi and cell service to some degree is a result of overcrowding. Unchecked development, too many people crowding into AirBandBs, etc. How about the town take action on overcrowding?
There are areas in this town where safety is seriously impacted due to lack of service. The Board cannot keep ignoring this issue. Please take action.
We need better service everywhere! I should be able to make a phone call on a boat in the ocean and not in Springs!
We desperately need better cell service for public safety!!
The TOEH needs to allow competitors for cable tv service. Optimum is a monopoly, their service is terrible, and the cost is absurdly expensive...higher than city providers.

**Comments or suggestions**

911 is a MAJOR concern. There are places in town that can we safe for homeowners as well as 911. Think outside the box. Support our local families. The tourists should not have a say!
Poor reception on our cell phones has been going on for too long and it is getting worse. Are we going to wait till a tragedy occurs to install temporary cell towers? We have the vacant land and the ability to install concealed towers and antennas. PLEASE DO SOMETHING CONCRETE NOW!
The ability to communicate is a safety issue not a luxury
While I need more information about exposure, I am for any means of having service in Springs
this is an urgent matter and for safety we need proper cell service no more talk about it just put the towers up
Not everyone will be happy but this is needed especially for our emergency services.
Something has to be done. Let's use what we already have and not touch any more vacant land.
Springs needs better cell phone service! Still trying to understand why tower at firehouse (already in a commercial area) cannot be available; even if 'incorrectly approved' originally, can 'proper' procedures be instituted to cure this, at least for immediate temporary use?
Thank you
I would NOT like visual impact of cell towers to compromise integrity of EH. If it must be done, church tower is best solution for all to maintain what little village feel we have left!!!
Cell service is important, but so is emergency communications for our first responders. All efforts by the town MUST include both!!!
Highly support the use of existing structures in place of creating new ones
Highly support the use of existing structures in place of creating new ones
My husband is on heart medication & has asthma & service in Springs is terrible. We need a cell tower!
We really need to do something to improve service. More often than not, I cannot get important calls —e.g. from Doctors ...cannot send texts...get messages days later....etc. It's very frustrating
I believe accessibility to cell service is vital for the safety of the community. We need to be able to access emergency services. Inconsistent cell service is extremely frustrating while trying to work/run a business during the day. And while it's not a matter of life and death, it is one's livelihood. If there are questions about the effects 5G might have on human health, then, I would suggest entertaining temporary solutions to the connectivity issue buy using existing platforms like utility poles, buildings, etc and consider potential alternate uses for any new structures that might be built. I just don't know enough about this debate. Safety, efficiency, and cost are most important. If health is really an issue, plan for the potential to pivot at a later date or provide 4G and participate in the study. I believe most people do not understand what 5G technology is, how it works, and why it was invented. You will never please everyone, especially those that subscribe to conspiracy theories.
The wireless service in some areas are not available and I need to have it especially for calls and navigation
Improving the cell service should be of the utmost priority.
I don't feel we should alter an existing building such as a historical church BUT if antennas can be concealed or on roof tops it's OK by me. We must avoid doing what happened with McGuirk Street in the Village when PSEG installed the mega electrical poles without thinking about that hi-residential close knit area. And beautiful Town Lane that we rely on for natural serenity.
Use the existing tower at the Springs Fire Department
Install temporary while investigating further.
Explore what similarly situated towns and villages that are aesthetically pleasing have done to find a common ground with the increased need for cellular coverage
Please bring cell service to Springs, it is long overdue.
We need better Telecom infrastructure, VERY MUCH, but don't let it JUST impact us more moderate-income residents in the center areas of Springs - everyone (including the rich) needs to share in the less pleasant aspects of this.
Use the pole at springs fire department
We need cell phone service in Springs. We still have our land line to communicate for work, socializing and emergencies
Cell service is terrible in EH. Landlines are full of spam. Tough call.
The lack of cell service in our community is a safety concern. Please address this problem ASAP!

**Comments or suggestions**

Service is terrible in most places throughout Town. I has an emergency situation this summer where I needed to call 9-1-1 for my child and I could not get a signal. This is an unacceptable situation in 2021 where people rely on their cell phones and most do not have landlines.

It is the Town's obligation to provide infrastructure solutions to address these needs, and to have a Town Code that provides an avenue for cell carriers or tower companies to build infrastructure within the Town if the Town cannot meet the needs. The Town should find Town-owned properties immediately to build towers- and not just in Springs! Northwest Woods does not have service, parts of Wainscott don't have service, driving on the stretch to Montauk does not have service. The Town must act- NOW.

Please solve this issue asap! Not in a residential neighborhood! The COW can be installed at the Springs FD

It is important to preserve trees and the beauty of our landscapes.

emergency calls cant be made from certian areas that are great concern.

The concealed design in the firehouse was a good one. The idea that it was declared illegal on a technicality of the approval process is absurd. It's should be revisited. It's common sense and rational.

This survey doesn't take into account 2 big things for the TOEH: what's considered "Full Time" as well as seasonality. Service availability and reliably vary with congestion. Experiences in July are different than those in February for example.

We need connectivity in the springs for our safety!

We NEED improved emergency response communications. Better cell service would be nice but is NOT a necessity. Most of us now use WiFi calling in our homes where cell service is poor and having a call drop will you drive is not a crisis!

We NEED improved emergency response communications. Better cell service would be nice but is NOT a necessity. Most of us now use WiFi calling in our homes where cell service is poor and having a call drop will you drive is not a crisis!

We all agree there is a great Need for better Service, especially in emergency situations. There has to be some sort of Way to educate the community and Find a Suitable area for the Tower. Educating is very important so that there will be a Much better understanding the. The suitable location is found.

We need perfect cell service immediately!!!

The Town should revise its code to now allow buildings as tall as communications towers, If the skyline can be altered for telecommunications,why shouldn't the skyline of East Hampton be opened for buildings of similar heights? Why scrape the sky for phone service but not health care, social services, education and housing?

I am very disappointed that Springs does not yet have a cell tower. It seems to be caught up in political nonsense instead of reasonable people coming together to reach a solution.

We Need coverage and it has to be placed so we all get coverage! We have had 2 deaths in this area and we have No Service ! We Need to have Service for Emergancys!

Lets stop the nonsense and get Antennas and towers before there is a bigger problem! I have no service!

Safety is my main concern. As a runner, I would like to have the opportunity to contact emergency services if I am a distance from home, and am in trouble. Imagine if you were out for a walk, and become injured because of being struck by a car, or bicycle, and having no way to contact anyone for help. I'm not sure about you, but I have noticed a higher level of examples of poor driving here in the TOEH than most other places. Also, if a family member, or loved one is away from home, and needs a ride, or assistance, then I definitely want them to be able to have a strong signal throughout the area to contact me, a taxi, a ride service, or emergency services. Cellular technology had become mainstream over 30 years ago, and now we are dependent on it. The argument of cellular antennas being an eyesore becomes less important as we realize that those antennas keep us safe. Our emergency services are only as good as our ability to contact them, and provided that is true, then the Township of East Hampton has poor emergency services.